

Customer Service Screen

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Author: MCCULLOUGH,D		Catalog #:	02MC	NT:	Price 1 : 35.00 Price 2 : 28.00														
Vend #	Vendor Name	Alt Vend#	Pub Date	<table border="1"> <tr> <td>On Hand</td> <td>: 4</td> </tr> <tr> <td>Holds</td> <td>: 1</td> </tr> <tr> <td>On Order</td> <td>: 24</td> </tr> <tr> <td>Specials</td> <td>:</td> </tr> </table>		On Hand	: 4	Holds	: 1	On Order	: 24	Specials	:						
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671	SIMON AND SCHUSTER		05/01																
Product :	10 HARDCOVER BOOKS	Date 1st In	05/20/01	<table border="1"> <tr> <td>DateLastSold</td> <td>01/20/02</td> </tr> <tr> <td>Order/Return</td> <td>History</td> </tr> <tr> <td>P</td> <td>3 03/24/01</td> </tr> <tr> <td>P</td> <td>3 06/12/01</td> </tr> <tr> <td colspan="2">Receiving Dates</td> </tr> <tr> <td colspan="2">05/20/01</td> </tr> <tr> <td colspan="2">07/13/01</td> </tr> </table>		DateLastSold	01/20/02	Order/Return	History	P	3 03/24/01	P	3 06/12/01	Receiving Dates		05/20/01		07/13/01	
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Comments : BOOK SENSE BESTSELLER (-20%)																			

WordStock's new *Customer Service* screen is a simplified version of the *Inventory File* screen but displays more details than our *Basic Inventory* screen [illustrated below]. The key difference between the screens is that, unlike *Inventory File*, *Customer Service* does not display sales history details, such as the weekly breakdown.

Customer Service helps to streamline helping customers because it displays and groups together all of WordStock's various stock status indicators: the number of copies on hand, on hold, on order, and the number on special order—as highlighted above.

Customer Service costs \$5/month, including having it sent to you via modem, installed, and activated.

Please contact WordStock Sales for more information or to purchase.

PROGRAM TO DISPLAY BASIC INVENTORY INFORMATION					
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