

# Gift Cards and other coupons

WordStock's *Coupons* program tracks, organizes, and maintains all activities related to the various types of 'coupons' supported by WordStock, including:

- Gift Cards;
- Gift Certificates;
- Credit Memos;
- Book Club Coupons; and
- Book Tokens.



The *Coupons* screen, shown below, is where you view a coupon's history and details, such as the date it was issued, the customer's name, the amount of the coupon, and its usage.

For added convenience, *Coupons* interacts with WordStock's *Customer File* so that you can create or modify customer records from within *Coupons* without having to leave the program.

You track credit memos by entering them into *Coupons* manually -- they do not currently carry over automatically from the POS program.

By doing that data entry, you can keep information current so you can reissue a lost credit memo, if need be, so we encourage its use!

Using WordStock's reporting functions you can quickly generate a report of all outstanding coupons to monitor your financial position.

*Coupons* sells for \$20/month, including Maintenance.

• **Please see the reverse of this page for an overview of using Gift Cards.**

## Program Commands

- OLD** Call up an old record by coupon number
- NEW** Create a new record
- RPD** Create several new records (rapid entry mode)
- C** Call up an old record by coupon number, then enter search mode
- CS** Same as the OLD command, but uses the current coupon number
- N** Call up a record by customer name and enter search mode
- NS** Same as the N command, but uses the current customer name
- NC** Call up a CUST rec by name
- MOD** Modify the record that is currently on the screen
- USE** Update the current record's usage with a new amount
- CUN** Create a new CUSTOMER record
- CUO** Modify an existing CUST rec
- GC** Change the coupon type mode to Gift Certificate
- CR** Change the coupon type mode to Credit Memo
- BT** Change the coupon type mode to Book Token
- BC** Change the coupon type mode to Book Club
- GF** Change the coupon type mode to Gift Card
- DEL** Delete the currently displayed coupon record
- STR** Change the store# to use for lookups

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PROGRAM TO MAINTAIN COUPONS
-----
Coupon#  Status  Type  Source
-----
Customer
Cu# :    Name:    1st:    Init:
      Tax ID#:  Disc%:  Taxable:
-----
Issuance & Use
Date    Amount  Reg#  Receipt#  Cashier#
-----
Issuance:
Last Use:
$Redeemed:
$Curr Bal:
Expiration
Date:
-----
Comments:
Store#:
-----
Command: █ Message:
Mode: COMMAND
    
```